

Terms & Conditions – Virtual Events

The following information outlines the Attendee Registration terms and conditions for events organized by Cleantech Group, including payment and cancellation policies.

1. By registering for and/or attending the Event (as defined below), participants are bound by, and comply with, these Terms and Conditions. It is the individual's responsibility to read and understand these Terms and Conditions.
2. For the purposes of these Terms and Conditions, the "Event" means any forum, plenary session, summit, networking session, discussion session, virtual event, awards dinner and/or presentation, the details of which are as confirmed in the registration process between the participant and Cleantech Group.
3. In order to attend the event, participants must pay the relevant Registration fee in full – or have paid in full on their behalf – immediately upon confirmation or by the Event Date. Confirmation by Cleantech Group of registration for the Event forms a binding commitment for payment of the full relevant registration fee by the individual participant.
4. If an invoice is requested, payment will be required by no later than the Event Date. If payment is not received before then, Cleantech Group reserves the right to cancel the registration without notice. Payment may be made by check, credit card or bank transfer.
5. Discount Policy. CTG does provide some official discounts from the prevailing standard published rates (as per the registration webpage). Only one discount type/code can ever be applied against published standard rates. CTG reserves the right to reject any registrations where a double-discount is deemed to have been applied.
6. Refunds for online/virtual events are not available. In the case that Cleantech Group cancels the online event series, annual tickets will be reimbursed on a prorata basis. Should you not be able to attend the single event you registered for, Cleantech Group will allow a substitute registrant or delay registration to the next online/virtual event.
7. No refunds will be issued for a Cleantech Group event that is changed, cancelled or delayed through no fault of Cleantech Group, including but not limited to third party schedule changes or travel delays, fire, flood, labor disputes, natural disasters, acts of God, health-related emergencies, civil disorders, riots, insurrections, work stoppages, slowdowns, disputes or other similar events. In these cases, attendees will not be entitled to any refund or to claim for any loss or damage.

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10. Tickets can be transferred to colleagues. A request to transfer a participant's confirmed registration to a colleague should be made by giving written notice via email to forums@cleantech.com. Cleantech Group reserves the right to deny a request for such a substitution, but it will not unreasonably do so.
11. Photographs and/or filming will be taken at the Event by an official photographer and/or videographer, which may be used in post Event publicity and in future marketing materials. By completing registration, the participant consents to the official photographer and/or videographer taking such photographs and/or video, which may feature the participant, and the use of such photographs and/or video as described. If the participant does not want his/her photograph to be taken and/or does not want to be filmed, Cleantech Group must be notified prior to the Event.
12. The views expressed by any speaker at the Event are representative of the speaker's own opinions and cannot in any way be attributed to Cleantech Group. Cleantech Group disclaims any liability for views expressed by any speaker at the Event.
13. Cleantech Group reserves the right to reject a ticket sale or refuse entry if it is deemed that the potential attendee would in some way be an inappropriate delegate, in which case a full refund will be given if a ticket has been purchased. In the event of inappropriate behavior by any individual in the view of Cleantech Group or the Event venue operator, they may be refused entry or asked to leave and excluded from the Event without refund or compensation.
14. The details of the Event shown in any material supplied by Cleantech Group to the participant are correct at the time of printing/publishing, but the participant shall be responsible for checking with Cleantech Group that no alterations have been made.